



Below is some useful information and rules to make your stay a pleasant experience

#### Regulations

≈ Check in: Check in is from 16:00 h to 21:00 h directly in Villa Gardone. Any variation to these hours must be requested when making your reservation.

No refund can be requested for late arrivals.

Upon arrival every guest must present a valid passport or identification document as requested by law.

≈ Check out is no later than 10:30 a.m. No refund can be requested for early departures.

Any Extra charges must be paid upon check-out by credit card (Visa, Mastercard, Amex)

≈ The daily rate includes: electric power, water, gas, linen change and housekeeping service every three days, complimentary toiletries. Any other service is not included in this rate and will be charged extra.

≈ Free internet and WI-FI over the entire premises

NETWORK:

PASSWORD:

- ≈ Guests are the sole and exclusive residents of the Villa and premises during their stay. Please be informed that gardeners and pool boys can access the property without advance notice.
  
- ≈ Residents are not allowed to accommodate any unregistered guests for the night. If residents wish to accommodate a visitor, the management must be informed beforehand. It is forbidden to accommodate a number of persons greater than the capacity of the Villa.
  
- ≈ ANIMALS are welcome but must be specified when making the reservation.
  
- ≈ HOUSEKEEPING: Linen is changed every three days. Daily housekeeping can be requested at the price of € .....
  
- ≈ TRASH must be disposed of in specific containers. It is strictly forbidden to dispose of trash on days other than those indicated in the trash collection calendar.
  
- ≈ Every television has satellite and digital terrestrial television (DTT). Sky TV cinema, sport and family channels can be requested at an extra charge.
  
- ≈ Villa Gardone is equipped with a COMPUTER STATION AND PRINTER for the use of our guests. The PC cannot be taken outside the premises and must be maintained connected to internet at all times.
  
- ≈ We kindly request that the guests take good care of the Villa, the furnishings and the outdoor facilities, especially in the event of bad weather.

- ≈ Smoking is allowed ONLY outside the Villa. Please do not throw cigarette butts in the garden and outdoor area.
  
- ≈ No running or other dangerous activities are allowed in the swimming pool area. Children under 12 must always be accompanied by an adult.
  
- ≈ When using the barbecue do not leave the barbecue area unattended until the coals are completely extinguished.
  
- ≈ From 23.00 h to 08.00 h we kindly request that the guests do not make noise or disturb the other guests.
  
- ≈ For security reasons Villa Gardone is equipped with an external video-surveillance system.
  
- ≈ We decline any responsibility for the loss, theft or damage of personal items left on the premises.
  
- ≈ We decline any responsibility for personal injuries, of any nature, occurring inside or outside the Villa
  
- ≈ Any losses or damages to the Villa and its furnishings will be charged to your credit card.
  
- ≈ The Villa disposes of 3 safety deposit boxes. You will find the instructions inside the wardrobe or you can watch the video illustrating the procedure on the computer.

- ≈ Our power supply provides 6 kWp of electric power. Do not use more than one appliance at the same time (washing machine and dishwasher) and turn off electrical devices and lights when they are not being used.
  
- ≈ Concierge service: send your requests to: EDOARDO:+39 3287087383  
email: [gardalakerentals@gmail.com](mailto:gardalakerentals@gmail.com) or via whatsapp
  
- ≈ In case of need you will find a first aid kit in the wardrobe area.
  
- ≈ In case of emergency dial the number 112
  
- ≈ Medical Assistance for Tourists: Centro Sociale via Montessori, 6 - Loc. Due Pini - Salò Tel. +390365521032  
(9.00-13.00 / 15.00-18.00) or go to the nearest hospital in GAVARDO
  
- ≈ Thank you for choosing us. Hope you have a wonderful stay!